IN THE SPECIFICATION

Please replace the paragraph beginning at page 5, line 29, with the following:

If the determined present CPU utilization value is found to be less than the entered and set CPU utilization threshold, then according to a box 280, the incoming call is processed

normally, and execution returns to box 240.

Please replace the paragraph beginning at page 6, line 5, with the following:

The call handling mechanism of the program of the invention ensures that the sound quality of all calls is maintained, and that existing calls are not dropped to due to CPU overload, by refusing to accept new calls that would cause the central processing unit to be overloaded.